

EXHIBIT 2

BOOKMARK SHARE

Portal32.Com™

Calling Solutions For Inmates & Families



» Home

Advertise | How It Works | Frequently Asked Questions | My Account | Cart Contents | Checkout

Member Services

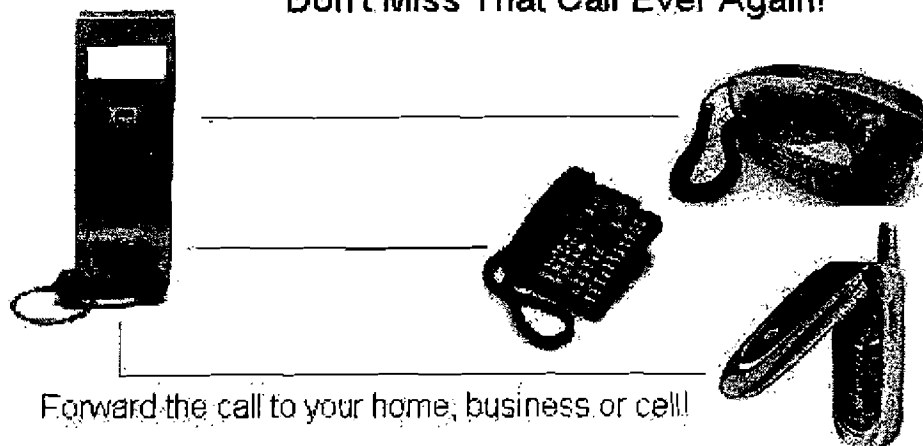
Advertising
Change Destination
Re-Charge Minutes
Alabama
Arizona
California
Connecticut
Delaware
District of Columbia
Florida
Georgia
Illinois
Indiana
Kansas
Kentucky
Maryland
Massachusetts
Michigan
Minnesota
Mississippi
Missouri
Nevada
New Hampshire
New Mexico
New York
North Carolina
Ohio
Oregon
Pennsylvania
Rhode Island
South Carolina
Tennessee
Texas
Virginia
Washington
Wisconsin

Welcome to Portal32.Com

[Click Here To Register Or Login.](#)

Stay Connected With Our New Low 2009 Summer Prices!

Don't Miss That Call Ever Again!



In as little as 24 hours, we could have your friend or loved one calling you directly to your cell phone, work or home number. That's right, depending on the inmates facility or area code location we can issue you a phone number near your inmates location allowing him or her to call that number direct from the facility and then connecting to you on your cell, home or office number.

My Cart

0 items

Most Popular Service

01. (224) - Illinois (Includes \$7.00 Setup Fee)
02. (951) - Californ (Includes \$7.00 Setup Fee)
03. (619) - Californ (Includes \$7.00 Setup Fee)
04. (740) - Ohio (Includes \$7.00 Setup Fee)
05. (757) - Virginia (Includes \$7.00 Setup Fee)
06. (850) - Florida (Includes \$7.00 Setup Fee)
07. (909) - Californ (Includes \$7.00 Setup Fee)
08. (920) - Wisconsin (Includes \$7.00 Setup Fee)
09. (954) - Florida (Includes \$7.00 Setup Fee)
10. Add 1000 Over Minutes For Regular Local Numbers

Currencies



Portal32.Com also works for relatives not in a facility that just need to be in touch from long distance.

All Plans - Just \$12.99 For 1,000 Minutes! Overage minutes available.

No Equipment to Buy or Rent • Inmate Calls Get Through Collect Call Blocked Numbers

Get Your Number While Available!!!

All new local number plans require a one time \$7.00 setup fee.

US Dollar

Recently Added!

(518) - New York
(Includes \$7.00 Setup Fee)

Search Site

Advanced Search

Useful Links

- Privacy
- Terms & Conditions
- Contact Us
- Bureau of Prisons
- Bureau of Justice

Save \$ Inmate Phone Calls

All Federal & State Prisons Call (888) 728-2726 to save today!



Cheap International Calls

Low Rates & Clear Connection Use from Home, Cell or Office!

Ads by Google

Click Here For More Prison Calling Resources



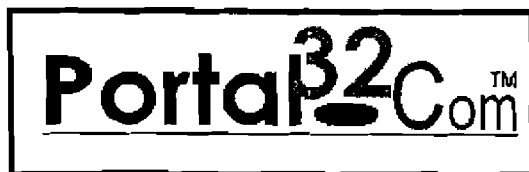
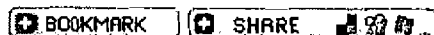
>>> Request An Area Code Not Listed <<<

Wednesday 22 July, 2009

Our new system has had 20483 requests since Saturday 27 December, 2008

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Calling Solutions For Inmates & Families



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[Member Services](#)

Advertising
Change Destination
Re-Charge Minutes
Alabama
Arizona
California
Connecticut
Delaware
District of Columbia
Florida
Georgia
Illinois
Indiana
Kansas
Kentucky
Maryland
Massachusetts
Michigan
Minnesota
Mississippi
Missouri
Nevada
New Hampshire
New Mexico
New York
North Carolina
Ohio
Oregon
Pennsylvania
Rhode Island
South Carolina
Tennessee
Texas
Virginia
Washington
Wisconsin

Frequently Asked Questions

Welcome to our new **Frequently Asked Question** section. We have designed a help topic menu that jumps to the answer. Our old section required you to read the entire section to find what you wanted to know.

About Portal32 Lines

- What is a Portal32 Line and How Does It Work?
- How Do I Know If Portal32 Is The Right Service For Me?
- How Many Portal32 Lines Can I Open or Have?

Savings & Costs

- How Does Portal32.Com Save On Inmate Calling Rates?
- Why Do I Need To Use Both Your Service & The Facilities Pre-Paid Account?

Making Changes To Your Portal32 Account

- What If I Change My House, Cell or Work Number?
- How Do I Cancel My Portal32 Line Number?

Setting Up Your Portal32 Line Number

- I Just Received My New Portal32 Line Number, What Do I Do Next?
- The Facility Is Asking For A Bill. How Do I Get One?
- The Facility Phone Provider Says My Portal32 Line Is Blocked or Third Party.

Buying More Minutes For My Portal32 Line Number

- How Do I Re-Charge My Minutes?
- Will My Minutes Carry Over To The Next Month If I Do Not Use Them?
- What If I Go Over On My Minutes For My Current Cycle?

Portal32.Com Transactions & Payments

- How Safe Is My Payment Transaction or Information?
- Do I Need A PayPal® Account To Pay At Portal32.Com?
- Why Does My Bill Show An Amount Due?
- How Long Does It Take to Get My Portal32 Line After Payment?

Account Troubleshooting

- I Registered and Was Never Able to Login.

[My Cart](#)

0 items

[Most Popular Service](#)

01. (224) - Illinois (Includes \$7.00 Setup Fee)
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09. (954) - Florida (Includes \$7.00 Setup Fee)
10. Add 1000 Overage Minutes For Regular Local Numbers

[Currencies](#)

US Dollar

[Recently Added!](#)

(505) - New Mexico (Includes \$7.00 Setup Fee)

[Search Site](#)

[Advanced Search](#)

**FacilityPhone Providers Bad Practices, High Rates & Billing**

- Where Can I Get Information About The Rules Provider Have To Follow?
- Who Do I Report These Practices To?

Useful Links

- Privacy
- Terms & Conditions
- Contact Us
- Bureau of Prisons
- Bureau of Justice

What is a Portal32 Line and How Does It Work?

Portal32 services allows the inmate to place a phone call to you directly from the prison, jail or facility to your cell, home or office number with the same area code as the facility. By using your current pre-paid account purchased through the facilities Mandatory Phone Service Provider, you can use our service to convert your current pre-paid account rates. These rates go from long distance rates to same area code call rate. When you purchase our service plan, we issue you a local telephone number with the same area code as the facility. You give your current pre-paid account company the new number. When the inmate calls, they will call directly to that number using the current pre-paid account. That number then re-routes the call directly to the cell, home or office number you give us to setup as a connection.

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How Does Portal32.Com Save On Inmate Calling Rates?

We convert your current pre-paid account rates from long distance to same area code calling rates. This slows your deposit or minute usage allowing you to use the deposited amount longer with less money deposited.

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What If I Change My House, Cell or Work Number?

Just select "Change Destination" from Member Service. There will be a \$10.00 fee for each time the number must be changed and it can only be done once every 24 hours. You will not need to have your number re-approved with the current facility.

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How Do I Know If Portal32 Is The Right Service For Me?

If you already live very close to the inmates calling location the savings may be very small, but will make a difference on your phone bill collect call charges. If you are less than 5 miles away or are in the same area code as the inmate, our services are not for you. If you use Correctional Billing Services(CBS), chances are you may not save much regardless of your distance or location. CBS charges very high rates as they are not the primary phone provider for the prisons or jails. CBS is just a third party used by many facilities to handle inmate calls. Example: Sprint is the main provider and CBS handles calls, your rates are now going to both Sprint, CBS and any local taxes also apply to the rates. If you are just looking to get the call on your cell or work number and don't care about the rates then our service is perfect. Some friends and family members of inmates miss calls when they are away from home. Our service can connect you while your on the move or at work.

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I Just Received My New Portal32 Line Number, What Do I Do Next?

You will now need to setup the number with the facility. You have three options depending on the type of facility the inmate is in.

County, City or Local Jails With No Existing Pre-Paid Account With The Jail: - You will need to contact the Mandatory Phone Service Provider for that jail and tell them you want to pre-pay collect calls or setup a pre-paid collect calling account because you cannot accept collect calls with your current phone plan. They will ask you to pay or deposit by Credit Card the amount you wish to pre-pay and when they ask you for the number, you give them the Portal32 Line number. Once setup, give the Portal32 Line number to the inmate and have him or her dial it direct from the jail. When the inmate calls you may still hear the system message from the jail depending on the provider. You can also setup on-line or through a virtual operator in some cases.

County, City or Local Jails With An Existing Pre-Paid Account With The Jail: - You will need to contact the Mandatory Phone Service Provider for that jail and tell them you want to change the approved number on the account. If you have no more funds on your account, will ask you to pay or deposit by Credit Card the amount you wish to pre-pay and when they ask you for the number, you give them the Portal32

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The Facility Is Asking For A Bill. How Do I Get One?

Login to your account and you can create, edit or print. Once you fax the the bill to the Facilities Mandatory Phone Service Provider, they may take a few days to process. Be sure your bill does not contain a PO BOX address. It will not be accepted. If you can, get a local address to the facility to use. Since your Portal32 Line number is only matching the facilities area code, you will need to get an address on your bill that matches the first three prefixes on the number in some cases. To find out exactly what city you need to get a matching address for, go to <http://www.intelius.com> and do a **Reverse Phone Lookup** on your Portal32 Line number. Example: You cant use an address in Texas when the Portal32 Line number is for California.

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How Do I Re-Charge My Minutes?

Login to your account and select the "Re-Charge" option from the left Member Service list. Follow checkout instructions. If your monthly cycle is under 3 days from expiring we will automatically apply minutes to next cycle. If your cycle expires in more than 3 days we may apply the minutes to your current cycle and minutes will not carry over to next cycle.

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Will My Minutes Carry Over To The Next Month If I Do Not Use Them?

Your purchased minute will never carry over unless you re-charge minutes within 3 days of cycle expiration.

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What If I Go Over On My Minutes For My Current Cycle?

You will need to re-charge your account. The re-charged minutes will not carry over to next cycle unless you re-charge

within 3 days of cycle expiration.

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How Safe Is My Payment Transaction or Information?

For security reasons, your payments are handled directly through PayPal®. Our site will at no time see your payment information. PayPal® accepts all major credit & debit cards as well as e-checks. PayPal® notifies us instantly that a payment has been made and sends us information about the plan you have purchased along with details.

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Do I Need A PayPal® Account To Pay At Portal32.Com?

No, you do not need to open a PayPal® account to pay us. You can choose the option to pay without using a PayPal® account and just pay using your credit card, debit card or bank account. All transactions paid by check will take up to 5 business days to clear. PayPal® is very safe and also gives you protection on all transactions.

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How Many Portal32 Lines Can I Open or Have?

You are only allowed one number per account. You will need to create another account and use a different email address if you require additional numbers.

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I Registered and Was Never Able to Login.

Our site allows you to be in your account environment upon new registration. If you did not receive an email from us when you registered, chances are your email service has restrictions to who you receive emails from. Login to your email account and go to your preferences or settings and allow emails from webmaster@portal32.com or www.portal32.com.

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Why Does My Bill Show An Amount Due?

Your bill shows an amount due that is automatically generated in the event that you need more service the following month and it does not have a due date nor does it require payment.

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How Long Does It Take To Get My Portal32 Line or Re-Charge After Payment?

All transaction may take up to 24 hours depending on the day of the week and time of day. Transactions are handled 24 hours a day, but take longer evenings, weekends and holidays. Your order may be handled in a few minutes in some cases where we are not too busy.

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The Facility Phone Provider Says My Portal32 Line Is Blocked or Third Party.

That only means your Portal32 Line is blocked from being billed for a collect call. They check to see if the number can be billed by sending a test signal to the number. You will need to make it clear that you want to setup a pre-paid account with them. If you tell them you want to have a number approved, they will assume you want to have it billed too. Tell them you want to pay collect calls in advance or pre-pay them.

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Who Do I Report These Practices To?

These bad practices can be reported to the **FCC** by following the link and selecting:

Complaint Type: Wired Telephone

Complaint Category: Billing, Service, Privacy, Number Portability and other issues

Recommended Method: ONLINE FORM

Fill in to the best ability.

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Where Can I Get Information About The Rules Provider Have To Follow?

More information about the rates, billing and practices facility providers provide for inmate calling can be found on the **FCC Consumer Facts** page by clicking on the link.

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**Save \$ Inmate Phone Calls**

Federal & State Inmates can Save. Up to 80% more in your pocket!

**International Phone Rates**

Find Intl Phone Service Providers. The Online Business Directory.

Ads by Google

**Click Here For More Prison
Calling Resources**



>>> **Product Not Available** <<<

Wednesday 22 July, 2009

Our new system has had 20480 requests since Saturday 27 December, 2008

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EXHIBIT 3

Get Connected

PHONE SERVICES

1-866-205-6419
1-888-242-2304

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RECEIVE JAIL
COLLECT CALLS
FROM 7-11
AND MORE



WE CAN CONNECT YOU
TO ANY JAIL IN THE USA AND CANADA
LOCAL, STATE, AND FEDERAL
INMATE PHONE CALLS

up to **80%**
on calls

[Pay Now](#)

SE HABLA ESPAÑOL

Your activation ready in 5 Minutes. Only \$11.50 to start.

Automated System available 24/7 to check your balance and add funds to your account.

Please sign up for our newsletter
or to receive special offers:

Full name

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1-866-205-6419

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FAQ'S

When can I order my service?

As soon as you want to start saving, you make the decision.

Who needs to order?

Any person that wants to save up to 80% for jail collect calls.

Do I require any additional or special equipment?

No you don't need additional or especial equipment. You only require having any phone service.

Do I need credit to register?

Since our service is prepaid, you will need to add funds with credit or debit card.

Does your phone system violate prison rules?

No it does not. We will provide you with a phone number that is outside of the prison.

If the inmate gets out of prison, can we cancel the service?

Yes, you may cancel your service free at any time just call customer service.

What if the inmate is relocated to other facilities?

If the inmate is relocated please call us immediately so we can determine if you need a new inmate telephone number so you can continue saving.

Can the inmate call any one else with my number?

No. When the inmate calls our special inmate phone number, the call will connect only to your assign telephone number.



THIS IS HOW IT WORKS

STEP 1. FILL OUT THE ORDER NOW FORM. Click on the ORDER NOW on the top orange menu bar and fill out the form with your information and your love one information to received your price quote, and make a set up payment.

STEP 2. WE WILL HAVE YOUR NEW TELEPHONE NUMBER READY TO USE IN 15 MIN OR LESS. This is the number the inmate will be using to call you.

STEP 3. YOU WILL NEED TO UNBLOCK YOUR NEW NUMBER. You will have to call the jail telephone company to register your new line.



[Home](#) | [Services](#) | [Order Now](#) | [Terms of Service](#)

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